

PATIENT RIGHTS AND RESPONSIBILITIES

RIGHTS OF THE PATIENT

- You have a right to considerate and respectful care.
- You have a right to treatment, regardless of race, age, creed, sex, national or ethnic origin.
- You have a right to personal privacy and confidentiality of self and information pertaining to your health and medical care as established by state and federal laws and regulations.
- You have a right to expect reasonable safety where clinic practices and environments are concerned.
- You have a right to reasonable, informed participation in decisions involving your care and the right to know who is responsible for authorizing and performing procedures or treatment.
- You have a right to obtain complete and current information concerning your diagnosis, treatment and prognosis.
- You have a right to access people outside the hospital through visitation, oral and written communication.
- You have a right to consult with a specialist at your own expense.
- You have a right to refuse treatment to the extent permissible by law. You have the right to refuse transfer to another medical facility until you have received a complete explanation of the need for transfer.
- You have a right to examination and explanation of your services.
- You have a right to information about the clinic's methods and processes for initiation, review and resolution of patient complaints without fear of reprisal.
- You have a right to be free from restraints that are not medically necessary or restraints that are used as a means of coercion, discipline, convenience or retaliation.
- You have a right to expect that your pain will be assessed and managed effectively and that you may participate in decisions relative to methods of pain management.
- You have a right to make health care choices and decisions to include having an advance directive, a living will or a health care proxy.